



# TERMS & CONDITIONS

## 1.0 LOYALTY CARD

- 1.1 The NBC loyalty card is free. A person can apply for the NBC loyalty card by completing details online at [www.northbridgebrewingco.com.au](http://www.northbridgebrewingco.com.au), via this application form or by joining in NBC.
- 1.2 Loyalty card members will be bound by these Terms and Conditions, which may vary. NBC will attempt to notify members of changes but shall not be liable in any way for failure to do so.
- 1.3 A loyalty card member must notify NBC of personal detail changes or of a lost or stolen loyalty card. NBC is not liable for delays in replacing a loyalty card or for any unauthorised use.
- 1.4 Points will not be credited until an individual becomes a loyalty card member. Members can check point balances by asking a staff member or via online login. Disputes regarding member's points must be notified to NBC at [info@northbridgebrewingco.com.au](mailto:info@northbridgebrewingco.com.au).  
A written statement by NBC deciding any such dispute is final and binding.
- 1.5 NBC may terminate a loyalty card membership without notice for any reason including, without limitation, if the member: 1.5.1. Fails to comply with these membership Terms and Conditions 1.5.2. Abuses any privilege accorded to the member, or 1.5.3. Supplies any misleading information or make any misrepresentations to NBC's staff or management. 1.5.4. or if the member does not use his or her loyalty card for a period of 12 months.
- 1.6 A member may terminate his or her loyalty card at any time by giving written notice to NBC at [info@northbridgebrewingco.com.au](mailto:info@northbridgebrewingco.com.au).
- 1.7 Loyalty cards are not credit cards, not transferable, cannot be redeemed as cash and remain the property of NBC.
- 1.8 Any tax, liability, or duty arising from a member's participation in NBC's loyalty card program, is the responsibility of the member.

## 2.0 EARNING POINTS AND REDEEMING POINTS

- 2.1 Points will be credited to member's account for purchases on qualifying goods and services.
- 2.2 NBC will determine which goods or services are qualifying and the number of points credited.
- 2.3 A member must present their loyalty card to NBC's staff before purchase is concluded. Failure to present the card results in no points being credited.

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### **3.0 OTHER DEDUCTIONS OF POINTS**

3.1 NBC can deduct points from a member if points credited were in error, refund is given or purchase cancelled.

3.2 Any points not redeemed within 12 months will expire.

### **4.0 GENERAL**

4.1 NBC, without prior notice to members, can change the goods and services which qualify for points and the number of points awarded.

4.2 NBC reserves the right to suspend or terminate the loyalty card program at any time without notice. NBC will not be liable for the suspension or termination of the program on any account whatsoever including (without limitation) for any points balance in a member's account at the time of suspension or termination.

4.3 NBC assumes no liability to a member whether for negligence, breach of contract or otherwise except: 4.3.1. Any claim relating to points, to crediting that number of points to the member's account.

4.4 A notice shall be deemed to be given by NBC to a member if it is sent to the postal or e-mail address of the member appearing in the database.

### **5.0 PRIVACY STATEMENT**

5.1 NBC may collect information about members. The membership database contains the following member information: 5.1.1. Name, address and telephone number(s) 5.1.2. Transaction details associated with the collection of membership program points 5.1.3. Points collected and awards provided. 5.1.4. E-mail address.

5.2 Member database information will be made available to NBC agents involved in administering the loyalty card program. Information from the membership database will be made available to and used by NBC for marketing, planning, product development, research and other commercial purposes.

5.3 Each member consents and agrees to: 5.3.1. NBC including Zen Global accessing the information contained in the member database; 5.3.2. The disclosure of any information contained in the member database to NBC, Zen Global and its agents for the purposes set out above; and 5.3.3. The disclosure of any information contained in the member database by NBC, Zen Global or its agents for the purposes referred to above.



[WWW.NORTHBRIDGEBREWINGCO.COM.AU/VIP-MEMBERSHIP-LOYALTY-PROGRAM/](http://WWW.NORTHBRIDGEBREWINGCO.COM.AU/VIP-MEMBERSHIP-LOYALTY-PROGRAM/)